

WATERWORKS

Hallsdale-Powell Utility District Customer Newsletter

WINTER 2020

Be Prepared for Cold Weather

Have You Taken the Steps to Prevent Costly Frozen Pipes?

Spring is just around the corner, but lingering cold weather can still wreak havoc on pipes. A few simple steps can help you prevent frozen pipes and leaks. Hallsdale-Powell Utility District maintains the supply system from the source to the meter. You are responsible for protecting the water pipes to and throughout your home. Repairing pipes and paying for water that has leaked can be quite costly. An eight inch (3 millimeter) crack in a pipe can spew up to 250 gallons of water a day, destroying floors, furniture and personal property. Both plastic (PVS) and copper pipes can burst.

Here are a few steps you can take to prevent frozen or broken pipes:

WINTERIZE YOUR IRRIGATION SYSTEM

Have your irrigation system winterized by blowing it out or draining it.



DISCONNECT GARDEN HOSES

Remove and store garden hoses and insulate and cover hose bibs to keep them from freezing.

INSULATE EXPOSED AND/OR UNPROTECTED PIPES

Insulate pipes in unheated garages and crawl spaces. You can leave one indoor faucet dripping overnight, but do not leave a faucet running in a vacant home. You can also open cabinet doors to allow heat to get to uninsulated pipes under sinks and appliances near exterior walls.



LOCATE YOUR MAIN WATER SHUT OFF VALVE

Don't wait for an emergency to locate your main water shut off.

PROTECT VACANT HOMES

If you leave a house for several days, take steps to protect pipes from freezing.

- Turn off main shut off valve.
- Turn off electricity or gas to the water heater.
- Open indoor and outdoor faucets to drain pipes.
- Flush your toilets once to drain the tank, but not the bowl.
- Leave your heat on at a minimum temperature setting to help keep pipes from freezing in interior walls.

IF YOUR PIPES FREEZE

DON'T TAKE CHANCES

If you turn your faucets and nothing comes out, leave the faucets turned on and call a plumber. If you detect that your water pipes have frozen and burst, shut off the water at the main shut-off valve in the house, and leave the water faucets turned on. Make sure everyone in your family knows where the water shut-off valve is located and how to open and close it.

NEVER try to thaw a pipe with a torch or an open flame. Water damage is preferable to fire damage. You may be able to thaw a frozen pipe with the warm air of a hair dryer. Start by warming the pipe as close to the faucet as possible working toward the coldest section of the pipe.

DO NOT use electrical appliances in areas of standing water because you could be electrocuted.

REMEMBER if you need help turning water off, we are only a phone call away.

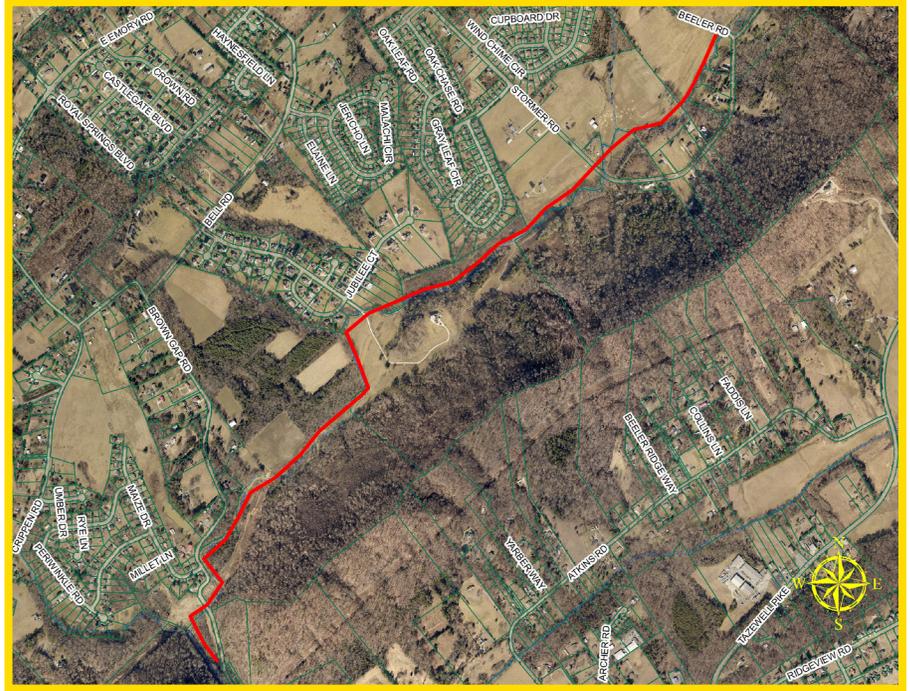
HPUD Customer Service
(865) 922-7547



IN THE WORKS: PROJECT UPDATE

Sewer Improvements for Beaver Creek Trunk Line

Hallsdale-Powell Utility is currently working to replace approximately 14,000 LF of sewer pipe along Beaver Creek between Brown Gap Road and Beeler Road in order to reduce unwanted inflow and infiltration in the sewer system. The project scope consists of 10,140 LF of 21” pipe, 650 LF of 16” pipe and 3600 LF of 8-12” pipe. The cost for this project is 5.2-million-dollar and was awarded to Hurst Excavating. This project is a consent order project designed to increase sewer capacity and reduce sanitary sewer overflows.



Reinvesting in our water infrastructure today means *Water for Tomorrow.*

We are all stewards of the water infrastructure that was handed down to us from previous generations. Many of these lines are rapidly deteriorating and in serious need of replacement. HPUD is committed to keeping our system strong and reliable.



Let's Get Connected!

We want to keep you informed on what's happening at HPUD and in the communities we serve.

Watch for important updates on repairs and projects, water & wastewater tips, and much more!



Hallsdale Powell Utility is proud to have received the NACWA Peak Performance Award for both of our wastewater treatment facilities- with one of our plants receiving the Platinum Award. Thank you to all the employees at our wastewater treatment plants- without you, this would not be possible!



OFFICE CLOSED FOR *Christmas Eve, Christmas and New Years Day*

Dec. 24-25th & Jan. 1st