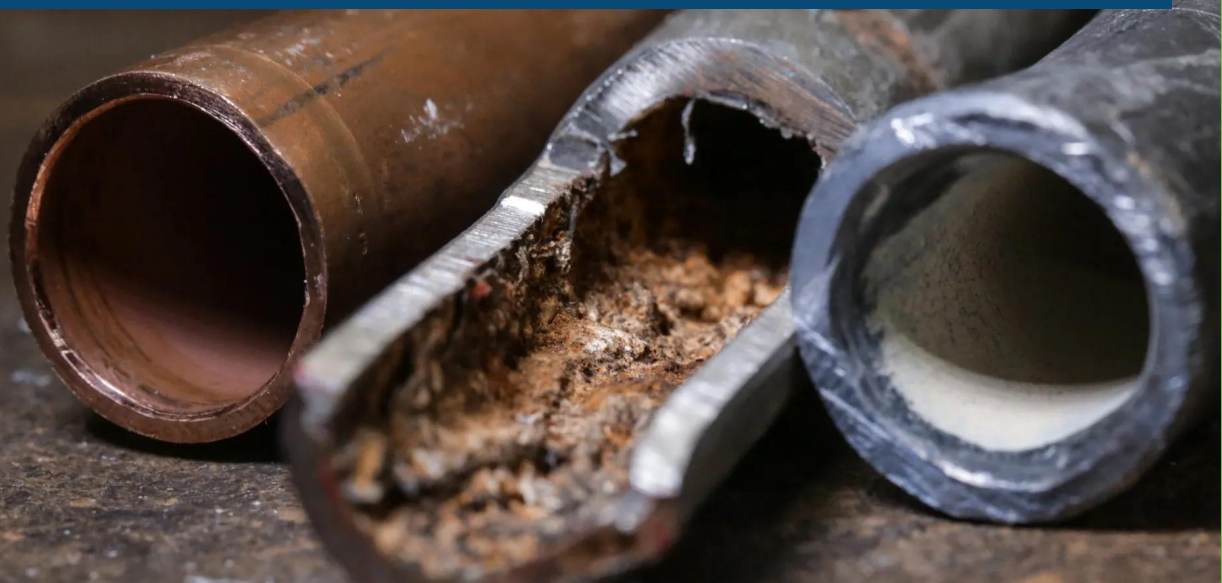


# WATER SERVICE LINE INVENTORY



**HALLSDALE-POWELL  
UTILITY DISTRICT**

## WHAT MATERIAL IS YOUR SERVICE LINE?

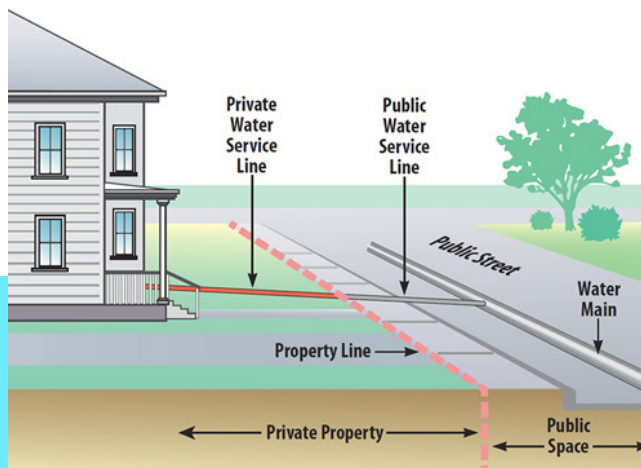
Hallsdale-Powell Utility District works diligently to provide safe, clean drinking water to our customers.

Beginning in March of 2023, you may see our crews taking an inventory of water service lines that were installed prior to July of 1988. The inventory will include both utility and customer owned portions.

We expect to be working on this District wide project throughout 2023.

**PLEASE SEE THE REVERSE SIDE FOR FREQUENTLY ASKED QUESTIONS ABOUT THIS PROJECT.**

If a home or commercial property in your area requires service line investigation, HPUD will send out communication prior to our crew coming to those properties.



# FREQUENTLY ASKED QUESTIONS



## **WHAT IS A WATER SERVICE LINE AND WHO OWNS IT?**

A water service line is a pipe that runs from HPUD's main line to a home or building's internal plumbing. Lines running from the Water Treatment Plant to the meters are owned and maintained by HPUD. Pipes from the meter to the home/building are owned by the customer.

## **WHY IS THIS HAPPENING?**

In December of 2021, the Environmental Protection Agency (EPA) made revisions to the Lead and Copper Rule, targeting water running through lead service lines. The largest modification to the rule is requiring utilities and municipalities throughout the entire country to conduct a complete inventory of all service lines installed prior to 1988. This inventory will be completed by October of 2024.

HPUD's water systems are in full compliance with all state and federal drinking water regulations including those related to lead and copper. This revision to the Lead and Copper Rule is specifically designed to help home owners understand what materials were used in the service lines on their property.

## **WHAT IS A LEAD SERVICE LINE?**

A lead service line is a water service line that is completely or partially made of lead components.

## **DOES THIS AUTOMATICALLY MEAN THAT I HAVE LEAD IN MY WATER?**

No. The Utility is doing a complete inventory of all service lines to verify and confirm different types of material used prior to 1988, not just lead.

## **WHY DID THE UTILITY CHECK MY NEIGHBOR'S PROPERTY BUT NOT MINE?**

Lead materials were banned in the state of Tennessee as of July 1988. If your home/building was permitted after 1988, we are assuming that your service line is not comprised of lead.

## **HOW WILL I KNOW IF I HAVE A LEAD SERVICE LINE AT MY LOCATION?**

Following the completion of our inventory, HPUD will be sending out notices to locations that were identified as having lead service lines.

## **IF I HAVE LEAD SERVICE LINES AT MY LOCATION, SHOULD I REPLACE THEM?**

The Environmental Protection Agency (EPA) and Centers of Disease Control and Prevention (CDC) both agree that exposure to lead in drinking water can cause serious health effects in all age groups. The only long-term solution to protect public health is to remove the lead pipes and replace them with all new lead-free pipes. For shorter term solutions, please visit the EPA and CDC's websites for important steps you can take to reduce lead exposure.

## **HAS HPUD TAKEN ANY PROACTIVE MEASURES BEFORE NOW?**

Yes. HPUD uses corrosion control treatment to make drinking water less corrosive to materials it comes into contact with through service line pipes.

## **I WOULD LIKE MORE INFORMATION.**

If you have questions, please contact our Customer Service Department at (865)922-7547 or email your questions to [customerservice@hpud.org](mailto:customerservice@hpud.org).

