

HALLSDALE-POWELL UTILITY DISTRICT

COMMITTED TO EXCELLENCE

Excellence in Operations

- Eliminated hundreds of wastewater plant violations.
- Reduced chronic Sanitary Sewer Overflows.
- Installed a 5 million gallon Equalization Tank to reduce Sanitary Sewer Overflows.
- Improved Beaver Creek's Water Quality.
- Improved Drinking Water Quality.
- Eliminated chlorine gas from the treatment process; reducing safety risks, financial and environmental impacts.
- Reduced unaccounted for water loss.
- Replaced over a 100 miles of galvanized pipe.
- Eliminated chemical cost and safety risks by implementing ultra violet disinfection at the wastewater plant.

Excellence in Financial Management

- Extraordinary fiscal stewardship by refinancing debt to save \$26 million over the term of four bond issues.
- \$1 million dollar reduction in operating expenses for the 2021-22 fiscal year.
- "AA" S&P Global Ratings for FY 2022 indicates the financial strength of HPUD.

Excellence in Customer Service

- Implemented a Leak Protection Program that includes an automated system that alerts customers of continuous water usage and insurance benefits that reduces the financial impact of water loss on customers.
- Implemented a Customer Assistance Program that lends a helping hand to customer in need of financial assistance.
- Implemented advanced metering technology to assist customers in making informed decisions on how to optimize their consumption and reduce their bills.

