

WATERWORKS

Hallsdale-Powell Utility District Customer Newsletter

Summer 2023

GOOD TO KNOW Your Sewer Connection



Keep Your Drains and Pipes Clean and Healthy

THE SEWER SYSTEM IS A SHARED RESPONSIBILITY



Good To Know Your Sewer Connection

We all have a part to play in keeping our communities clean, healthy, and environmentally sustainable.

If you own your home, you also own your sewer lateral. Your sewer lateral is the pipe that exits your home and connects to HPUD's sewer main. Maintaining your sewer lateral is your responsibility. Here are some helpful tips to protect your home and to protect our precious environment.

WHAT IS A SEWER LATERAL

A sewer lateral is the pipe that carries your wastewater from your home (toilets, sinks, showers, laundry, floor drains, etc.) to our sewer main.

DEFECTIVE SEWER LATERALS

Common causes of defective sewer laterals are tree roots, corroded pipes, blockages, and extreme weather.

SIGNS TO LOOK FOR

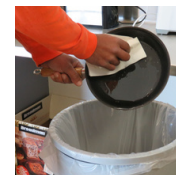
- Flooded or foul odor in your yard
- Drainage backups inside the home
- Water Damage inside the home

PROHIBITED CONNECTIONS

Prohibited connections are anything that directs stormwater into the sewer such as downspouts, sump pumps, and foundation drains.



You can prevent sewer backups and costly plumbing bills by adhering to a few simple rules.



Scrape It

Wipe pans and plates into the trash before washing



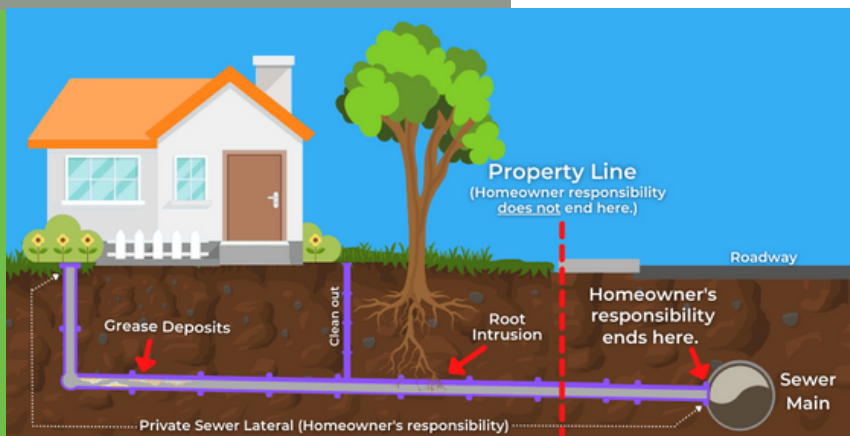
Collect It

Collect and recycle used cooking oil



Be Careful What You Flush

The only thing you should flush is toilet paper and human waste.



Flushable wipes and other feminine products can cause major blockages!



IN THE WORKS: PROJECT UPDATES

Beaver Creek Interceptor Project Update

In accordance with the 2014 Consent Order, Hallsdale-Powell Utility District continues to make progress in addressing sanitary sewer overflows (SSO's) in the collection system. The new forty-eight-inch interceptor has been online since mid-September of 2022.

Currently, SSOs have decreased during the few wet weather events that have occurred since the new interceptor lines have been on-line.

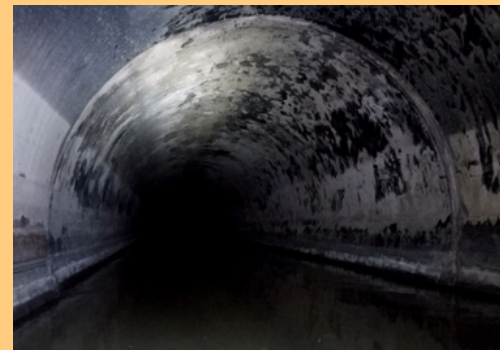
In 2022, HPUD saw the fewest wet weather SSOs since 2007 and a continued reduction of the chronic SSOs.

Hallsdale-Powell Utility District continues to prioritize and evaluate the sewer collection system upgrades and rehabilitation.

Pictured to the right are before and after the replacement project

The SSO total from 2022 and treated flow reduction at the wastewater plant demonstrate that HPUD's current plan has been successful in reducing I/I (inflow and infiltration) in the collection system.

Hallsdale-Powell Utility District continues its focus on the replacement and rehabilitation of the collection system in critical areas that need attention due to SSOs, pipe material, pipe age, and defects that could cause issues in the future.



2022 WATER QUALITY

To help ensure your water supply is safe, HPUD's water quality lab performs over 450,000 tests every year and monitors for more than 400 contaminants such as lead, copper, nitrate, and coliform bacteria. You may have recently received HPUD's 2022 Water Quality report with your utility bill which provides this information in more detail. If you have any questions, please call us at (865)922- 7547 or read the report online at www.hpud.org.

PAPERLESS BILLING

HPUD now offers a more convenient way to receive and pay your water bill. Instead of receiving a bill in the mail, you can receive an email notification to view your bill online.

GO PAPERLESS IN 3 EASY STEPS

- 1 Log into HPUD's customer portal using your email on file with us and select My Profile
- 2 Select Communicate With Me
- 3 Under Interactions, check Email and uncheck Print on the statement line

WWW.HPUD.ORG

BOARD MEETINGS

JULY 10TH	1:30PM
AUGUST 14	1:30PM
SEPTEMBER 11	1:30PM

OFFICE CLOSURES

JULY 4TH
INDEPENDENCE DAY

SEPTEMBER 4TH
LABOR DAY